

## **TRAFFORD COUNCIL**

**Report to:** Health & Wellbeing Board  
**Date:** 15<sup>th</sup> September 2023  
**Report for:** Information  
**Report of:** Gareth James, Deputy Place Based Lead for Health and care Integration, NHS GM (Trafford)

### **Report Title**

Locality Performance Assurance Framework

### **Purpose**

This paper provides an update on the developing Locality Performance Assurance Framework and recent developments building on previously communicated update at various Trafford HSC System governance (Health and Social Care Steering Group and Trafford Locality Board).

The detail in the paper is set within the context of the emergent and evolving GM Operating Model and focusses on the GM and Locality core components of the suggested framework.

### **Recommendations**

The Board are asked to:

- a) Note the progress on producing a comprehensive Locality Performance Framework.
- b) Discuss how the proposed Locality Performance Assurance Framework interacts with the Health and Wellbeing Board priorities, plans and approach to measurement.
- c) Support the work to deliver improvements against the Locality Outcomes aspirations.

Contact person for access to background papers and further information:

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## **1. Introduction**

1.1 It has been previously agreed by Trafford Locality Board (TLB) that the locality would look to incrementally build a Locality Performance Assurance Framework to reflect the accountabilities of TLB. This framework will be subject to change as the Greater Manchester Operating Model is implemented and as the arrangements surrounding delivery and prioritisation of the GM Joint Forward Plan deliverables become clearer. The report provides the background and context to the work carried out to date and aims to mobilise a discussion on possible opportunities to connect the work of the Locality Board with the work of the Health and Wellbeing Board from a performance perspective.

## **2. Background and Context**

2.1 Trafford's Locality Board has historically received a regular performance report. This report was originally developed for the Clinical Commissioning Group (When in operation) and is NHS focused based on the NHS System Oversight Framework.

2.2 Amendments have been made to the format of the report as the accountabilities for delivery have started to shift and we now need to agree a new set of performance metrics and reporting schedule to reflect the wider accountabilities of TLB, work which is very much underway.

2.3 There is a commitment the framework will be built incrementally and may be subject to change should governance and / or accountabilities shift as clarity is received on the GM Operating Model and any changes to the proposed locality delegations linked to the recent Governance and Leadership Review conducted by Carnall Farrar.

## **3. Progress Update**

3.1 Table 1 provides an overview of the proposed components of the framework and timetable for production. The table also contains an update on the progress to date in curating each component of the framework.

3.2 Suggested governance in the table is current thinking and may well change as parts of our governance emerge and settle – namely the role of the Finance Performance and Sustainability Group.

Table 1:

Spatial Level	Area	Description	Metrics to developed by	Progress	Governance
National	1. NHS Oversight Framework: National Framework (draft 23/24 Metrics)	<p>Indicators which NHS England holds NHS GM to account for and form a significant part on the ICB's assessment against the NHS Oversight Framework. The NHS Greater Manchester "performance network" * has split these indicators to determine which one's localities are accountable for delivering and areas where delivery sits with GM System Boards.</p> <p>Still need to go through GM governance structures to be agreed.</p> <p>*Is an informal meeting of commissioners, BI leads and performance leads currently employed in a mixture of NHS GM and locality teams.</p>	National / GM Performance Network	Prioritised by GM informatics. Production has been delayed, first report available September/October 2023.	<b>Health and Social Care Steering Group</b> with escalation to <b>Locality Board</b>
	2. Better Care Fund	National programme to encourage NHS and local government to join up health and care services to commissioning person-centred health and social care services which achieve improved patient and service user experiences and outcomes.	National / Reform Leads set trajectories	In place.	<b>Health and Social Care Steering Group</b> with escalation to <b>Health and Wellbeing Board</b> and <b>Locality Board</b>

Greater Manchester	3. Locality Outcomes: GM Programme	Patient flow indicators submitted in response to the Price Waterhouse Cooper analysis which NHS GM will hold localities to account for.	Reform Leads set trajectories	Expect data to be flowing from GM product by September/October 2023. As a holding position, doing as much as possible locally. Update in the second part of this paper.	Health and Social Care Steering Group with escalation to Locality Board
	4. Joint Forward Plan	GM's Strategic Plan. Many of the deliverables will already be embedded in Trafford's work programmes e.g., alcohol. When the final framework is available these will be cross-referenced within the locality.	Ruth Boaden		TBD
Local	5. Provider Collaborative Deliverables	2023/24 priority programmes as determined by the Collaborative.  <u>NB - this won't duplicate measures used elsewhere in the Locality Framework</u>	Tom Maloney working with Trafford Provider Collaborative Board as part of objective setting work	<ul style="list-style-type: none"> <li>• <b>Resilient discharge programme:</b> recommended / agreed set of strategic measures (10 in total) which have been through the M&amp;T RDP Board (awaiting confirmation to ensure alignment with <b>Home First Programme</b>). Propose picking 1-3 measures which aren't replicated elsewhere in the framework for inclusion. Agreeing these via the Trafford RDP Tactical Delivery Group.</li> <li>• <b>Urgent Care</b> – subset of the M&amp;T UC metrics Board, these reflect the national aspirations set out in operational planning round, winter letter and local priorities.</li> <li>• <b>Neighbourhoods</b> – plans are in development. LCO co-ordinating a piece of work to look at outcomes / deliverables at neighbourhood level.</li> <li>• Recommending <b>patient stories</b> and more qualitative information to be embedded within this framework.</li> </ul>	Trafford Provider Collaborative with escalation to Locality Board
	6. Health and Care elements of the corporate plan	Council's vision and priorities for the borough and the priorities identified, as an organisation, as being key to the delivery of that vision.	Sarah Haugeberg		Health and Social Care Steering Group with

					escalation to <b>Locality Board</b>
	7. Other health and social priority areas not picked up above e.g. ASC, Children's HWBB strategy	Other priorities have been identified across the locality, for example, children's services and elements of adult social care. It is to be determined whether accountability for these areas need to be held by the Locality Board, elsewhere, or elsewhere with escalation through to Locality Board.	Nathan Atkinson Sally Atkinson Sarah Haugeberg	<b>Urgent Care:</b> Refreshing the Manchester and Trafford Urgent Care Board Dashboard. The expectation is the dashboard is produced once by GM Informatics and can be accessed by users across GM and the Locality, ensuring one version of the truth.	TBD
	8. Inequalities	Identify a basket of indicators and ensure measurement of inequality (the gap) is on an equal footing with measurement of overall performance.	Helen Gollins		TBD

#### 4. Key Considerations

4.1 There are a number of key considerations relevant to the HWBB. The Board are asked to:

- Consider how the development of the framework links with existing and/or planned work in relation to the Health and Wellbeing Strategy and the agreed SMART Action Plans, mirroring the Deep Dive exercise undertaken in 2022.
- How do we ensure visibility of HWBB performance priorities in the framework?
- Discuss the governance implications – how does the proposed reporting arrangements fit with HWBB expectations?
- Discuss opportunities to connect performance across the TLB and HWBB
- Explore how health inequalities data and intelligence is embedded throughout the framework and discuss what the role of the HWBB is in ensuring as a system we can measure progress?

#### 5. Recommendations

5.1 The Board are asked to:

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- c) Support the work to deliver improvements against the Locality Outcomes aspirations.